

GENERAL BOOKING CONDITIONS CYPSELA RESORT – SEASON 2012

Pitches

1. Pets are not allowed at Cypsela Resort.
2. The reserved pitch will be available from 12 noon.
3. The pitch must be left before 12 noon.
4. The campsite doesn't guarantee any pitch number in particular.
5. The reserved dates of arrival and departure can not be changed, except an early arrival upon request and prior written notice will be confirmed.
6. If you do not occupy your booked plot on the arrival day or by 12 noon on the following day, the booking will be automatically cancelled unless prior written notice of late arrival has been given. In case you arrive later than the accorded arrival date, the unoccupied days will be charged at the current rates.
7. The total amount of your stay has to be paid on arrival.
8. In the case of early departure, 40% of the total price of the unused services will be charged.
9. A maximum of 6 persons are allowed per pitch.
10. During the season, the toilet blocks from section Plus and Confort will open according occupancy.

Bungalows and Mobil homes

1. Pets are not allowed.
2. The right to occupy the accommodation starts at 5 PM on the booked day of arrival.
3. The accommodation must be vacated before 10 AM on the booked day of departure.
4. The campsite doesn't guarantee any accommodation number in particular.
5. The reserved dates of arrival and departure can not be changed.
6. If you do not occupy your booked accommodation on the arrival day or by 12 noon on the following day, the booking will be automatically cancelled unless prior written notice of late arrival has been given. In case you arrive later than the accorded arrival date, the unoccupied days will be charged at the current rates.
7. The outstanding amount of your stay has to be paid on arrival.
8. In case of early departure, no refund will be made.
9. Prices include weekly change of bed linen and the final cleaning.
10. Prices include 1 car. The second car will be charged according valid price list.
11. For stays less than 5 nights an extra charge of 32,40 euro (VAT included) will be applied.
12. The guests of our accommodations have the obligation to respect the campsite regulations.
13. It's not allowed placing tents next to the bungalow or mobile home.
14. A maximum of 5 persons are allowed per accommodation (adults + children).
15. Only the persons, who registered properly at the check-in, are allowed to stay in our accommodations, without exceeding the maximum capacity of 5 persons.
16. During your stay it's allowed to make one change regarding the (number of) persons that are registered at the check-in.
17. Minimum Stays:

- 2 nights	18/05 to 29/06 and 01/09 to 16/09
- 7 nights	30/06 to 31/08

If you are receiving guests, they will be considered as visitors of the campsite and they will have to pay the fixed rate. All rates include the use of the swimming pool, hot water, Mini-Club and the bus trips to the beach.

Deposit: For the deposit, you must leave your credit card details at reception. In the case you shouldn't have one, a deposit of 100 € will be required.

Down payment Reservations 2012

- 100 € for Standard, Plus, Confort and Elite pitches, 40% of the total amount for all types of Bungalows and Mobile homes.
- Bookings will be confirmed, once the corresponding payment has been received. The down payments can be made by credit card or by bank transfer.

Booking cancellations

- Cancellations made 45 days or more prior to the booked day of arrival, will result in the lost of 10% of the amount paid in advance
- Cancellations made between 15 and 45 days prior to the booked day of arrival, will result in the lost of 50% of the amount paid in advance
- Cancellations made less than 15 days prior to the booked day of arrival, will result in the forfeiture of all amounts paid in advance
- Requests to cancel a booking must be made in writing, signed and send by fax to +34 972 667 300 or by mail to: info@cypsela.com